



CUSTOMER SERVICES TECHNICIAN

ABOUT US

Zenterra Developments is a local real estate development company located in South Surrey, BC. With over 20 years of diverse experience in construction, land development, and real estate, Zenterra is a group of companies with great opportunities for growth and career advancement.

Be part of Zenterra Developments where our people are engaged in our core values of **community, collaboration, and creativity**.

POSITION

Reporting directly to the Homeowner Care Manager, the Customer Service Tech will be responsible for assisting with deficiencies before, during, and after walk-throughs. The Customer Service Tech will be an experienced and hardworking member of our team. They will have the skills to fix deficiencies and homeowner repair.

RESPONSIBILITIES

Responsibilities include but are not limited to:

- Using and maintaining various tools.
- General drywall, paint, flooring, and door repairs.
- Attending walk-throughs with homeowners.
- Ensuring all repairs are completed in a timely manner.
- Reporting daily to the Home Care Manager.

REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES

- Drywall and/or Paint experience
- Must be able to solve problems as they arise
- Must be able to multitask in a fast-paced environment
- Possess excellent communication and customer service skills
- Professionalism
- Be a team player
- Class 5 BC drivers license with a clean driving record

WE OFFER

- Competitive salary
- Employee benefits program
- Professional work environment
- Strong team environment

- We encourage staff growth and development
- Opportunity to be a part of a fast-growing and award-winning company

COVID-19 Considerations

Zenterra has adopted a COVID-19 vaccination policy to increase the protection and safety of our employees to reduce the transmission of COVID-19 within the physical workplace. Just employees are required to provide proof of vaccination.

If you meet these requirements, please send your cover letter with your salary expectation, and resume via email careers@zenterra.ca. Please include **Customer Service Technician** in the subject line. We thank all applicants; however, only short-listed candidates will be contacted. No third parties. Thank you.